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the Bulletin

MESA COMMUNITY COLLEGE'S EMPLOYEE NEWSLETTER



Meet Jerry Davis, MCC's new V.P. for Administrative Services



Dr. Jerry Davis's first day as MCC's V.P. for Administrative Services was Monday, October 3.

Dr. Jerry Davis has been appointed vice president of administrative services at Mesa Community College. In his new position, Davis provides leadership for information technology, media services, facilities, finance, college safety, and human resources.

"My primary focus will be to work with our president and senior level administrators to ensure resources are efficiently and effectively utilized," said Davis. "I also will work closely with faculty and students to find and promote mechanisms that will continue to enrich the college's renowned academic environment."

Davis brings more than 25 years of fiscal and academic experience to his new position. Most recently, he was employed by Los Angeles Community College District (LACCD) where he served as the vice president of administrative services for LACCD's Los Angeles Harbor College in Wilmington, CA. His main duties included management of all facilities, information technology, fiscal policy, auxiliary services, campus safety, and human resources.

He has worked in numerous other finance and administrative positions in California including; director of finance and administrative services at Evergreen Valley College, management

services officer at UC Davis School of Medicine's Department of Neurology, and director of medical center finance at Kaiser Permanente's Bellflower Medical Center.

Davis was attracted to the Maricopa County Community College District because of its position as the largest community college district in the United States as well as being one of the most well-respected districts in the nation.

"The college provides tremendous professional growth opportunities for me," said Davis. "In addition, I was impressed with Dr. Christiansen's vision of partnering with business and community to develop and implement innovative and futuristic career programs for Mesa's students. The President's commitment to the virtual campus as a means of increasing education accessibility was another factor that attracted me to the college."

Davis earned a doctoral degree in public administration with an emphasis in public finance and public management from the University of Southern California. In addition, he received his M.B.A. in finance and management and his M.P.H. in health administration from UCLA. He received his bachelor's degree in economics from the University of California, Riverside.

To keep his skills current, Davis has taught college courses in the past and, if time allows, would love to teach macro economics somewhere in the district. "Teaching keeps me involved with the students," said Davis. "It also helps to keep my interest in research alive."

On a personal note, Davis looks forward to moving to Arizona because of the exploration and hiking opportunities, but realizes that the heat will be an adjustment. His one year-old-granddaughter, who was trying to add her comments in this telephone interview, he describes as an "angel" that has him wrapped around her finger.

One of the best pieces of advice he received from a former boss was "Never put more on display than you have under the counter." This forthright and honest approach allows him to take things as they come and clearly assess situations.

Favorite Books: The Foundation Trilogy, by Isaac Asimov and The Word, by Irving Wallace. He is currently reading The Elegant Universe by Brian Greene.

Favorite Movies: Contact, Independence Day (ID-4), Jaws

Pets: Ebony, "One old dog – she is part of the family."

The fourth annual Careers in Communication event will be held on October 19, 2005 at Mesa Community College, LB145 (library), beginning at 11:30 a.m. and ending around 1:30 p.m. The first hour will be a symposium/forum and then students will have time to talk directly with the symposium panelists as well as obtain materials relating to MCC communication classes, communication careers, and service learning. Typically, this communication career event attracts over 125 students who are considering a major in speech communication.

The communication majors on the 2005 symposium panel are Dr. Puvana Chiu, a communication professor at the MCC Red Mountain Campus; Mike Greenwood, manager of Public Affairs at General Dynamics C4 Systems; Steve Hammel, Vice President and General Manager KPHO-TV; Rachel Williams, Renaissance Personnel Group; and Sarah Workman, Grand Canyon State Games and Mesa Miners.

The Careers in Communication event is specifically designed for community college students who still have two or more years of college to pursue internships and choose areas of emphasis that will maximize their chances of obtaining employment upon graduation. The panelists will describe their own educations and areas of emphasis in speech communication study as well as detailing the career path that led them to their current positions. They will also discuss extra curricular and employment activities they pursued while in college that prepared them for their first jobs.

2005 Careers in Communication Symposium Panelists

Dr. Puvana Ganesan Chiu is a second year residential faculty in Communication at Mesa Community College--Red Mountain, where she teaches small group communication and intercultural communication. After completing her undergraduate and graduate education at Old Dominion University, Virginia, she earned a doctorate in Communication (emphasis on Intercultural Communication) from the Hugh Downs School of Human Communication, Arizona State University.

As an active volunteer, Puvana serves as a member of the Board of Directors for Arizona's seminal non-profit organization targeting healthcare education and disease prevention, specifically in the API (Asian Pacific Islander) community. Her research interests are in race and identity construction, critical pedagogy, and healthcare education.

Mike Greenwood is the Manager of Public Affairs at General Dynamics C4 Systems, a manufacturer of high-performance space and missile defense systems for the U.S. Department of Defense and NASA. In this position, he is responsible for all information disseminated publicly about the company's Spectrum Astro Space Systems business area, including news releases and newsletters, advertising, and other forms of corporate communication.

Previous to his career in corporate public affairs, he spent ten years in the television news industry. From 1990 to 1995, he was employed at KTVI-TV, the ABC affiliate in St. Louis, Missouri, first as a producer and then Executive Producer in the Sports Department. In July 1995, he accepted the position of

Executive Producer of the Sports Department at KPNX-TV, the NBC affiliate in Phoenix, Arizona.

Mr. Greenwood studied Mass Communications and Broadcast Journalism at Southern Illinois University, completing all requirements for a Bachelor of Science degree in Mass Communications.

Steve Hammel is currently Vice President and General Manager at KPHO-TV (CBS) in Phoenix, Arizona. He's been at the Station since December 2002.

Steve started his career in radio first as a disc jockey, then as a reporter in his hometown of Pottsville, Pa. He's been a TV reporter, producer, assistant news director and then became News Director at the age of 24. He's been promoted from station to station at a number of Broadcasting Groups: Times Mirror and Viacom. Over a 25 year period, Steve served in News Director/Leadership capacities at WHTM-TV in Harrisburg, Pa.; WSTM-TV in Syracuse, N.Y.; KDFW-TV in Dallas, Tx.; WHEC-TV in Rochester, NY; KMOV-TV in St. Louis, Mo.; and WJLA-TV in Washington, DC.

Steve is a 1977 graduate of the S.I. Newhouse School of Public Communications at Syracuse University.

Sarah Workman is completing her last year at Arizona State University and expects to graduate in the summer of 2006 with a degree in communication with an emphasis in marketing and advertising and a certificate in Non Profit Leadership.

For the past three years she has interned with the Grand Canyon State Games, a non-profit organization that provides Arizona's amateur athletes with competitions around the Valley, and The Mesa Miners Professional Baseball Team. Sarah also served as Executive Administrator of Lighten Up Arizona and Go the Distance, state-wide health organizations. In 2003, Sarah was awarded Volunteer of the Year in recognition of her dedication and commitment to the Grand Canyon State Games.

Upon graduation Sarah hopes to attend Graduate School to obtain a Masters in Communication as well as an MBA in Sports Business.

Rachel Williams is presently a stay at home mom who works part time for Renaissance Personnel Group as well as teaching a business communication class at Glendale Community College. Her previous employers include Nordic Track Fitness, Enterprise Rent-A-Car, U-Haul International, Fredericks of Hollywood, Jack-in-the-Box Corporate Offices, and the Phoenix Suns and the Arizona Diamondbacks.

Rachel attended both Glendale Community College and Arizona State University from which she received her Bachelor of Science Degree in 1995. Additionally, she holds a Master of Education Degree from NAU and professional human resources certification (PHR).

Contact: Dr. Carolyn Fay, Communication Faculty
Mesa Community College 480.461.7359

Have you ever had the need to establish a conference call but didn't know how to do it from your office phone? You may want to print this for future reference.

Analog phones at the Southern and Dobson Campus

For telephone users with analog phones at the Southern & Dobson campus, the following set of instructions work to place conference calls consisting of four to eight participants.

There are two simple ways to establish a conference call via a bridge: Direct Call-In (participants call directly into the bridge) and Conference Leader Controlled (MCC employee conference leader calls each participant).

To establish a "Direct Call-In" conference call, the conference leader must:

1. Provide each participant with the date and time of the call and the name of all participants.
2. Determine from which office location (conference room, employee's office, etc.) the call will be conducted.
3. At the designated time, participants can call into the conference bridge as follows:
 - Local participants call 461-7381.
 - Long distance participants call 1-480-461-7381.
 - Participants within the office call extension 17381.
 - The conference leader calls extension 17380.

When calling in participants will hear ringing, then silence. The silence indicates that the bridge has been successfully entered.

4. A roll call should be taken after everyone has had the opportunity to call in. When all are present, the conference leader MUST press "0" once to establish privacy. This will prevent others from accidentally dialing into the conference. Privacy can be deactivated by depressing "0" again.
5. Any party may leave the conference call at any time by hanging up. It is recommended however, that the conference leader remain in the conference until the call is concluded.

To establish a "Conference Leader Controlled" call:

1. Provide each participant with the date and time of the call and names of all other participant.
2. At the designated time, the conference leader is to begin calling each participant. Participant calls are TRANSFERRED into the conference bridge extension 17381 by the conference leader. To do this, with the participant on line, the conference leader presses the transfer button on his/her telephone set and during the stutter dial tone, dials extension 17381. The leader will first hear ringing, then silence at which point the conference leader hangs up. The first participant is now connected to the bridge. The conference leader is to call the remaining participants, following the above steps, until all participants are connected.

TO JOIN THE CONFERENCE, THE CONFERENCE LEADER MUST DIAL extension 17380.

3. The conference leader should always explain to the participants exactly what is taking place. Participants should be told that they will be transferred into the bridge and that a roll call will be taken after the last participant has been added. The conference leader can call into the bridge at any time to check on participants before the call begins by dialing extension 17380.

The conference bridge only allows one conference call to be in process at a time. If you experience any difficulties, please contact Linda Hughes at 480-461-7466.

Cisco IP phones at Southern and Dobson or Red Mountain

For telephone users with Cisco IP phones at Red Mountain or Southern & Dobson, the following directions apply for conference calls consisting of 3 participants.

1. Call the first party.
2. Once you have established communication with the first party, press the "more" button on the phone and then press the "Confrn" button. This automatically opens a new line and places the other party on hold.
3. Place a call to the second party.
4. Once you have established communication with the second party, press "Confrn". Now you have a three way conference call established.

There is another option for Cisco IP phone users that allows up to 32 callers to call into a conference bridge and attend an already setup conference call.

To set up a Conference Bridge:

1. Press speaker or press the button next to your phone number on the display.
2. Press the button below the word "more" on your display.
3. Press "MeetMe" button.
4. Dial extension 47897 to establish the conference call bridge.
5. Instruct other people that want to join the conference call to dial extension 47897 or 480-654-7897.
6. Simply hang up when the conference is concluded.

To join an already setup Conference Bridge:

1. Press the speaker button or press the button next to your phone number on the display.
2. Dial extension 47897 or 480-654-7897 and you will automatically be connected to the conference.
3. Simply hang up when conference is concluded.

Rio Salado College Offers Option to Record Conference Calls

If you would like to record a conference call and have the ability to listen to it again in the future, Rio Salado College offers another teleconferencing option. Submit a request via an electronic form by following the links below:

Go to <http://helpdesk.riosalado.edu>

Choose Rio Salado College

Choose Information Services

Choose Request a Speaker Phone and/or Audio Conference (#11)

Choose Audio Conference

It is not necessary to use a Customer ID #. You may assign a Meeting ID # by using any number you choose. In the summary field denote what the meeting is for or include any special notes. You may call the Rio Salado Information Services Helpdesk at 480?-517?-8600 with any questions or to obtain a reference card showing you how to join a meeting or listen to a prior meeting.

Access MCC's phone directory using VoIP phones

Imagine having the phone directory accessible via a button on your phone, MCC's new Voice over Internet Protocol (VoIP) phones offer this feature.

Additional features include the ability to send emergency messages. Administrators and College Safety have the ability to send out a distinctive ring tone along with a written message for display to all phones at the same time. A live message will then be heard on all phones, regardless of if the phone is in use.

All phones on the Red Mountain campus are VoIP, but when will Southern and Dobson and MCC's other sites have this technology? The Information Technology (IT) team at Southern and Dobson has been installing new VoIP phones all over campus. All phones in the following departments have been converted to VoIP: College Safety, Information Technology, Center for Teaching and Learning, Financial Aid, Personnel, Fiscal, and both Student Services Call Centers. Other departments on campus have also received at least one VoIP phone, typically in a central office location. IT's goal is to have at least one VoIP phone in every department at MCC over the next couple of months and to eventually convert all phones to VoIP.

For more information on VoIP phones, please look for a brown bag session to be held October 20th or contact Bill DeHaan in the Information Technology Department.



SURFING THROUGH TIME

HOMECOMING 2005

The Office of the President and the MCC Alumni Association invite you and a guest to celebrate 40 years of educational and student excellence.

Homecoming 2005, Surfing Through Time
Saturday, October 22, 2005

40th Anniversary Commemorative Rose Planting 4:30 p.m.
Honoring MCC alumni, students, and employees.
Rose Garden at Southern and Dobson

Barbecue* 5:00 p.m.
Center Courtyard, MCC at Southern and Dobson

Silent Auction 5:00 p.m. - 6:15 p.m.
Hosted by the MCC Alumni Association
to raise funds for student scholarships.

Program at 6:00 p.m.

Homecoming Football Game 7:00 p.m.
MCC Thunderbirds vs. Arizona Western College Matadors

* In case of inclement weather, the barbecue will be relocated to the Kirk Student Center Lobby and Navajo Room.

Make your reservation by 5:00 p.m. Monday, October 17
by calling (480) 461-7501 or online at
www.mc.maricopa.edu/alumni/homecoming05

MESA COMMUNITY COLLEGE
40 Years of Excellence
1965-2005

You're invited!

Mentoring project connects generations

Nurses from the Sun City West Nurses' Club recently shared their army boots, photographs, and vivid memories with nursing students in the Boswell/Mesa CC Nursing Education Program.

Past and present generations of nurses mingled together thanks to the efforts of MCC instructor Mary Al-Saleh, who developed the Elder Nurse Mentoring Project to teach younger students about nursing history and keep retired nurses connected with the profession.

The project turned out to be a success on all sides.

"It was fascinating to put these groups together and listen to the lively discussions it generated," Al-Saleh said. "They learned a greater appreciation for each other and were equally curious about each other."

Nursing students were intrigued with tales of World War II prison camps, polio epidemics, and changes in nursing procedures. They received insight into the development of the profession in a way that textbooks can't teach.

"We thought we would help the students put a face on history," said Andrea Thaler, a retired nurse who coordinated the Sun City



Club nurses with MCC. "But in the retelling of our stories, it also became meaningful to us once more. We compared notes and found that (in any generation), nursing is an inner growth experience."

Al-Saleh plans to continue the project this coming year by pairing up mentors with students and sending them to local elementary schools to do hearing and vision screenings. Both groups seem thrilled to be able to work together for a greater good. Once a nurse, always a nurse," Thaler said. "Florence Nightingale's lamp is still lit."